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STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES

State Hearings Division

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GAVIN NEWSOM
GOVERNOR

REHEARING GRANTED

May 17, 2024

RE: SHN-104946193

Claimant asked for Rehearing. We granted the request.

Information about why the rehearing was granted is listed below. For a free interpretation of this letter please call 800-743-8525.

On rehearing, the Administrative Law Judge should use their independent judgment to determine if Sacramento County's action to deny the claimants' child protective supervision under the In-Home Supportive Services (IHSS) program was correct.

Since the rehearing was granted, you will be scheduled for a new hearing. **We will send the date and time of your new hearing in a separate letter.** That letter will tell you about the different types of hearings we offer, and how to change the type of hearing.

Information about rehearings and your rights is attached.

If you move or change your phone number, tell us right away. If we do not have the right information, you may miss a notice or your hearing.

If you have any questions about this letter you may call 800-743-8525, or contact the State Hearings Division in one of the ways below:

- **Online Appeals Account:** <https://acms.dss.ca.gov/acms/>
- **Email:** SHDCentralSupport@DSS.ca.gov
- **Fax Number:** 833-281-0902
- **Mail To:** (Allow at least 5 days for mailing. Keep your originals.)
State Hearings Division
PO Box 944243, MS 9-16-431, Sacramento, CA 94244-2430

STATE HEARINGS DIVISION

CC:

Sacramento County

PUB 512-G (Not Covered California)

Rehearing Rights and Information

About the Rehearing

A judge from the California Department of Social Services will hold the rehearing. The judge does not work for the county, the Department of Health Care Services, or any Health Plan.

You will get a letter with the date and time of the hearing. The rehearing judge will use everything from the original hearing. The judge will also receive any new evidence or testimony. Parties can turn in additional statements or documents. Any evidence one party turns in must be given to other party for their response. Claimants only need to send their additional evidence to State Hearings. The other party will get this additional information through the online Appeals Case Management System (ACMS).

*The information about state hearings that you got for your first hearing applies to the rehearing, unless noted below. **Please see the PUB 412 in the Forms/Brochures section of the CDSS website.** Or contact us in one of the ways listed above and ask that we resend that to you.*

What Is Different at Rehearing

- A rehearing might not include all the issues discussed at the first hearing.
- The judge will consider all the evidence from your first hearing at your rehearing, as well as any new testimony and documents produced in the rehearing.
- The rehearing will still be held if a party does not appear at the rehearing. The case will be decided based on the information the judge has at the end of the rehearing.

Special Arrangements

- **Interpreters:** We can provide a free interpreter for your rehearing. Tell us if you want us to provide an interpreter, and your language preference. You cannot use your family or friends to interpret for you.
- **Disabilities:** Tell us if you need special arrangements due to a disability.

Non-Discrimination Policy

We follow Federal and State civil rights laws. For example, we do not discriminate on any grounds, including race, nationality, religion, age, disability, sex, gender identity, sexual preference, medical or mental health condition, or marital status.

There are other protections. Information on these and how to file a complaint is in our PUB 13 form. That form is available at: <https://www.cdss.ca.gov/Portals/9/Additional-Resources/Forms-and-Brochures/2020/M-P/PUB13.pdf>. You can also ask the county for a copy. You can also call the DHCS Ombudsman at 888-452-8609.