



Yang Xiong <yangcounty@gmail.com>

SOC 821

Yang Xiong <yangcounty@gmail.com>

Wed, Jul 10, 2024 at 1:20 PM

To: Katie Robert <krobert@altaregional.org>

Cc: Ger Lor <glor1@altaregional.org>

Thank you, Katie, for all of the assistance you've given. We do hope that all will go well as Kaleb really does need protective supervision.

Kaleb continues to need constant care and supervision 24 hours a day. There has not been one night that my wife and I have been able to get to sleep until 2 AM - 3 AM. Because there is currently no school, Kaleb's hours are even more wacked. And then when he is up, he actively engages in activities that potentially could harm himself as we have previously documented.

Again, his rehearing is scheduled to be concluded by 8/15/2024, but the State still has not given us any clue as to when his rehearing will actually be scheduled other than our speculations that they typically want to give themselves a month to write up the decision. Besides respite service, is there anything else that Kaleb could potentially be eligible for through ACRC? I the term "personal service" but don't know what that entails. I'm wondering exactly what it is and if we can also tap into that service.

Please let me know if there is anything else available to us to help us care for Kaleb.

Thanks.

Yang Xiong

[Quoted text hidden]



Yang Xiong <yangcounty@gmail.com>

SOC 821

Ger Lor <glor1@altaregional.org>

Wed, Jul 10, 2024 at 1:57 PM

To: Yang Xiong <yangcounty@gmail.com>, Katie Robert <krobert@altaregional.org>

Hi Yang,

For personal service that is designed for Adult clients only. Personal services do not apply for minor.

I have discussed with my manager, and we can increase his respite hours to a max of 180 for this quarter.

Have you looked into center-based ABA (Applied Behavior Analysis) services through Medi-Cal or private insurance? Center based ABA therapy can do eight hours of therapy that can include peer play, social interaction, and behavioral etc.

State Fair: ACRC is providing two free tickets (for one client and one chaperone)to the State Fair. Please look at the attachment for the date that the ticket could be used (July 15 or July 22). Please let me know if you are interested in the tickets. If you are, I can drop off the tickets or you can pick up the ticket from the ACRC office.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>





Yang Xiong <yangcounty@gmail.com>

SOC 821

Yang Xiong <yangcounty@gmail.com>

Wed, Jul 10, 2024 at 4:34 PM

To: Ger Lor <glor1@altaregional.org>

Cc: Katie Robert <krobert@altaregional.org>

Hi Ger, Thank you so much for the increase in respite hours. We accept the increase, and we are also definitely interested in the State Fair tickets for Kaleb and a care provider. Do we need to let you know which date? If we do, let me check on which date, and I will get back to you.

As for centered-based ABA, we feel that it would be more beneficial if it were the train-the-care provider model, but we are keeping all options open. As we go forward, we will make adjustments as necessary.

Again, thank you both for all of the support.

Yang Xiong

[Quoted text hidden]



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Wed, Jul 17, 2024 at 8:32 AM

Hi,

It increased last week, and it is going take about a week or so for the accounts department to process the increase of respite hours.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately at (916) 978-6306 and permanently delete this email and any attachments.



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Yang Xiong <yangcounty@gmail.com>

Wed, Jul 17, 2024 at 3:18 PM

To: Ger Lor <glor1@altaregional.org>

Hi Ger.

Kaleb's respite worker just shared with me that the hours have now changed, but instead of increasing the total to 180 hours for the quarter, it went back down to 120 hours (see attached image). Can you please look into this and have Pacific Homecare Service correct the error?

Thank.

Yang

[Quoted text hidden]



respite hours changed.jfif
89K



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Thu, Jul 18, 2024 at 7:06 AM

Hi,

Yes, I will reaching out to Pacific Homecare and see what's going on.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately at (916) 978-6306 and permanently delete this email and any attachments.



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Fri, Jul 19, 2024 at 7:19 AM

Good morning,

I have notified Aaron Sanchez from Pacific Homecare about the change of respite hours and told him the correct hours. He will notify their accounting department to make the correct changes.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately at (916) 978-6306 and permanently delete this email and any attachments.



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Yang Xiong <yangcounty@gmail.com>

Tue, Oct 1, 2024 at 2:24 PM

To: Ger Lor <glor1@altaregional.org>

Hi Ger.

I don't know if you are aware of this, but Kaleb's respite hours have been reduced from 180 to 120 hours per quarter beginning today, as shared by his respite worker.

It was our understanding that we would need to be informed before any changes are made. If you did not initiate this change, can you please inform Pacific Homecare Services to increase it back to 180 hours per quarter? Or if this change occurred because it was initially set this way, and now the change is just taking effect, we would like to ask for his respite hours to be maintained at 180 hours per quarter.

We would like to request that his respite hours be maintained at 180 hours per quarter because really nothing has changed regarding his needs and the high level of support that we must provide him. In fact, as you may know, the approval of protective supervision as determined by the ALJ further confirms that Kaleb's needs are much greater than those of a typical 4-year-old child, as he requires 24-hour supervision. Otherwise, protective supervision would not have been granted.

So, it is from this standpoint that we are asking for his respite hours to be maintained at 180 hours per quarter. You've always been understanding and supportive. We appreciate it and of course, when certain requests cannot be granted due to certain policies or regulations, we also respect it as well. However, if changes are to be made, we would like to understand the rationale behind the changes.

Can you please get back to us about whether Kaleb's respite hours would be maintained at 180 hours per quarter, or if they need to change, please provide the Regional Center's rationale so we can agree to it or further discuss as necessary.

Thanks.

Yang

Yang

[Quoted text hidden]



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Wed, Oct 2, 2024 at 7:25 AM

Good morning,

The changes occurred because it was initially set this way, and the change is taking effect. We were waiting for the protective services to get approved but the judge and to decrease the hours back to 120 hrs./qtr. I will have to restaff with my manager and Associate Director for approval again. It may or may not get support, but I will keep you updated.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately at (916) 978-6306 and permanently delete this email and any attachments.



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Yang Xiong <yangcounty@gmail.com>

Wed, Oct 2, 2024 at 10:32 AM

To: Ger Lor <glor1@altaregional.org>

Hi Ger.

Thanks for the clarification on the reduction in respite hours. When would you be staffing the request with your manager and associate director?

I would like to submit more thorough reasons for them to consider before deciding on our request. What I stated in my email yesterday is just a very general and brief statement. I would like to provide more details to clarify where we are coming from.

Thanks.

Yang

[Quoted text hidden]

4 attachments

**Outlook-facebook-i.png**

1K

**Outlook-instagram-.png**

2K

**Outlook-twitter-ic.png**

1K

**Outlook-ACRC Final.png**

15K



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Wed, Oct 2, 2024 at 10:36 AM

Hi,

I will be staffing with them tomorrow.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately at (916) 978-6306 and permanently delete this email and any attachments.



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Thu, Oct 3, 2024 at 7:08 AM

Please provide me with additional information as soon as possible before my staffing.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately at (916) 978-6306 and permanently delete this email and any attachments.



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Yang Xiong <yangcounty@gmail.com>

Thu, Oct 3, 2024 at 7:19 AM

To: Ger Lor <glor1@altaregional.org>

Hi Ger.

Thank you and the ACRC team for your unwavering support of Kaleb and us. Your support is invaluable as we strive to ensure Kaleb's safety and his ability to live with his family in the community. We are truly grateful for all the support and services that Kaleb receives, not just from ACRC, but from all the other organizations as well.

Specifically, at ACRC, we are deeply grateful for the respite hours we have received at the rate of 180 hours quarterly. This translates to an average of 1.9 hours daily, which has significantly supported Kaleb's mother and me, allowing us a much-needed break from caring for Kaleb. We cannot express enough how much this support means to us.

Based on our discussions so far, if we have not misunderstood ACRC, the granting of 180 hours of respite has been linked to whether Kaleb was eligible for protective supervision (PS). Now that Kaleb has been granted PS through the IHSS program, ACRC is reducing the respite hours back to 120 hours per quarter.

At one level, we understand that rationale and intend to comply with all regulations governing how public resources must be used. On that note, however, we are not aware of any regulations specifically regarding respite being linked to PS. Furthermore, we do not see how the awarding of PS for Kaleb makes any significant difference regarding our continual need to care for Kaleb. With PS in place, Kaleb's mother continues to provide services for Kaleb as if PS was never even in place. The goal of all the services we seek for Kaleb has been to keep him in the most appropriate and least restrictive environment at home and support him with those who could provide the most appropriate support—us and his family.

Please consider that Kaleb's approval for PS is a testament to his unique needs that surpass those of another child his age. To be eligible for PS as a minor, the criteria are stringent, and Kaleb has met all of them. His mental impairment of Autism, Learning Disorder, and Global Development Delays significantly affect his ability to remain safe; he has the propensity to get himself in harm's way; he requires 24-hour supervision, and his level of care is beyond normal parental responsibilities. This is why we believe the current level of respite hours is justified and should be maintained.

Again, we are thankful for all the services that Kaleb receives at whatever level he has received from whomever. At ACRC, we are grateful for the 180 quarterly hours of respite. We ask that this level of respite be maintained.

Thank you for considering our request. We would be happy to provide any additional information or clarification that ACRC needs.

Yang Xiong

[Quoted text hidden]

4 attachments

**Outlook-instagram-.png**

2K

**Outlook-facebook-i.png**

1K

**Outlook-twitter-ic.png**

1K

**Outlook-ACRC Final.png**

15K



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Yang Xiong <yangcounty@gmail.com>

Fri, Oct 4, 2024 at 3:31 PM

To: Ger Lor <glor1@altaregional.org>

Hi Ger.

Happy Friday. Since our request to maintain respite at 180 hours per quarter was discussed yesterday with your supervisor and the associate director, I thought I would check on the decision if it was made.

Please let me know if there is anything else that ACRC needs from us.

Thanks.

Yang

[Quoted text hidden]



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Mon, Oct 7, 2024 at 7:06 AM

Hi,

I have not got a response back from the Associate Director. When I do hear back from AD, I will let you know as soon as possible.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Yang Xiong <yangcounty@gmail.com>

Mon, Oct 7, 2024 at 7:54 AM

To: Ger Lor <glor1@altaregional.org>

Hi Ger.

Thanks for the update. Just wondering who is your AD? I wonder if this person is someone I know.

Thanks.

Yang

[Quoted text hidden]

4 attachments



Outlook-ACRC Final.png
15K



Outlook-twitter-ic.png
1K



Outlook-facebook-i.png
1K



Outlook-instagram-.png
2K



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Mon, Oct 7, 2024 at 5:05 PM

The AD is Kenisha Hurd.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly prohibited. If you have received this transmission in error, please notify the sender immediately at (916) 978-6306 and permanently delete this email and any attachments.



Yang Xiong <yangcounty@gmail.com>

Increase in Respite Hours?

Ger Lor <glor1@altaregional.org>
To: Yang Xiong <yangcounty@gmail.com>

Wed, Oct 9, 2024 at 7:07 AM

Hi,

The AD supports the respite to be back at 180hrs/qtr. It will be reassessed again annually in September 2025.

Thank you,

Ger Lor

Service Coordinator

Alta California Regional Center

Phone: (916)978-6306

Fax: (916)978-6275

Email: glor1@altaregional.org

ACRC's mission, vision and values are important in how we provide services to our clients and community. If you do not hear back from me within 2 business days, please feel free to contact my manager Katie Robert at krobert@altaregional.org or by telephone (916) 978-6327.

Stay up-to-date with Alta California Regional Center:

<https://www.altaregional.org/footer-form/stay-informed>



This email and its attachments contain confidential information and protected health information (PHI) intended solely for the use of Alta California Regional Center and the recipient(s) named above. If you are not the recipient, or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any review, dissemination, distribution, printing or copying of this email message and/or any attachments is strictly