
URGENT: Compliance Complaint Submission – Kaleb Xiong (DOB 3/13/2020) – EGUSD

2 messages

Yang Xiong <shuayung@gmail.com>

Tue, Dec 9, 2025 at 3:14 AM

To: speceducation@cde.ca.gov

Bcc: Mary Xiong <maryxiong19@yahoo.com>, Yang Xiong <yangcounty@gmail.com>

Dear California Department of Education,

Special Education Division – Complaint Support Unit,

We are submitting the attached **IDEA Compliance Complaint** regarding our son, **Kaleb Xiong**, a kindergarten student in Elk Grove Unified School District. Kaleb is **totally blind with no light perception, autistic, globally developmentally delayed, and has a significant expressive and receptive language disorder**, requiring continuous close-proximity supervision and consistent 1:1 support for safety.

Despite these needs, EGUSD unilaterally altered Kaleb's supervision and paraeducator support without IEP-team action. These changes contributed to two preventable safety incidents—the **October 27 lip/gum injury** and the **November 18 fence-licking incident**. We informed the District at the time that video documentation existed; we are now providing the **unlisted** video link as supporting evidence:

<https://youtu.be/18qEB79kvCM>

After the District refused to provide temporary home-based, virtual, or alternate-location services, we were forced to keep Kaleb home for safety reasons beginning **December 3**. As a result, **Kaleb currently has no access to any of his IEP services**. Given Kaleb's significant disabilities and the complete interruption of FAPE, we respectfully request **urgent CDE intervention**.

Attached to this submission:

1. **Full IDEA Compliance Complaint (PDF/DOCX)**
2. **Exhibits Packet (Exhibits A–AL, combined PDF)**
3. **Appendices Packet (Appendices A–C, combined PDF)**
4. **Supporting video evidence (unlisted link):** <https://youtu.be/18qEB79kvCM>

Please confirm receipt of all attachments and the video link. We are available to provide any additional information needed.

Thank you for your prompt attention to this matter.

Sincerely,

Yang & Mary Xiong

Parents of Kaleb Xiong

(916) 647-7815

shuayung@gmail.com

9052 Ancestor Dr.

Elk Grove, CA 95758

3 attachments

 **CDE Complaint - Xiong, K..pdf**
319K

 **Exhibits.pdf**
19601K

 **Appendices.pdf**
668K

SPECEDUCATION <speceducation@cde.ca.gov>
To: Yang Xiong <shuayung@gmail.com>

Tue, Dec 9, 2025 at 12:54 PM

Dear Mr. and Mrs. Xiong,

The California Department of Education (CDE), Dispute Resolution Services Unit (DRSU) has received your request for a complaint investigation, dated December 9, 2025. The DRSU will process your complaint according to state and federal guidelines in accordance with *Code of Federal Regulations*, Title 34, Section 300.152. Upon review of your complaint, you will be contacted. No further action is needed on your part at this time.

Be advised that the CDE has an additional option to address concerns and complaints in a more expeditious manner. As an extension of the complaint resolution process, the CDE and partnership organizations are offering Alternative Dispute Resolution (ADR) session(s) to assist in resolving special education issues in a supportive and student-centered approach. This process is facilitated by a neutral representative trained in the Dispute Resolution process and is an opportunity to quickly resolve conflict, build trust and mutual understanding between families and local educational agencies (LEAs). This facilitator will work quickly with families and LEAs to resolve concerns and discuss possible remedies to these issues. This service is provided at *no cost* to parents where the goal is to have a positive and equitable outcome for students with disabilities. If you would like to begin the ADR process, please contact the CDE's Constituent Support Services at **800-926-0648**. A CDE staff member will assist you with the next steps in this process.

Thank you again for your inquiry. We look forward to working with you to find a quick resolution to this matter.

Sincerely,

Special Education Staff

California Department of Education

Special Education Division, Dispute Resolution Services Unit

1430 N Street, Suite 2401

Sacramento, CA 95814



Tracking # 163638

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From: Yang Xiong <shuayung@gmail.com>
Sent: Tuesday, December 9, 2025 3:15 AM
To: SPECEDUCATION <speceducation@cde.ca.gov>
Subject: [EXTERNAL] URGENT: Compliance Complaint Submission – Kaleb Xiong (DOB 3/13/2020) – EGUSD

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