
Request for Complaint for Investigation 163638

Marisol Flores <MaFlores@cde.ca.gov>
To: "shuayung@gmail.com" <shuayung@gmail.com>
Cc: Unica Olmos <UOlmos@cde.ca.gov>

Wed, Dec 24, 2025 at 7:46 AM

Good morning,

Our names are Marisol Flores Unica Olmos and we are reaching out to you regarding the complaint you have filed against Elk Grove School District. We do have one question related to your complaint. You mentioned that the District did not provide you with legally required components in PWNs. Please provide the dates of the PWNs that did not have all the legally required components by Friday, December 26, 2025.

If you would like to provide us with any additional information or documents related to the allegations being investigated please send them to me as soon as possible.

Be advised that the CDE also offers mediation of complaints as an additional option to address concerns and complaints. Mediation is a voluntary process in which the parent and the district mutually agree to have confidential discussions with a qualified and impartial mediator. The goal is to reach a mutually acceptable agreement which is legally binding and enforceable in court. The parent and the public agency may agree, in writing, to extend the complaint timeline so they can participate in mediation. Would you be interested in mediation?

If you have any questions regarding this subject, please contact me.

Sincerely,

Marisol Flores(she/her) | EPC

Special Education Division | Dispute Resolution Investigation Unit 2

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